



### **PRECAUTION REGARDING NOVEL CORONAVIRUS (COVID-19)**

With the outbreak of the Novel Coronavirus which was first reported on 31<sup>st</sup> December 2019, in Wuhan China, we have the honour to seriously assimilate the contents of the message and provide the necessary guidance to staff under your control and customers on the scourge. This will enable your staff to acquire knowledge about the pandemic, avoid unnecessary panic, properly advise customers and protect themselves.

Therefore, I wish to summarize some operational issues contained in the message for you to take note as follows:

1. The coronavirus does not last long on objects. It is therefore possible to receive postal items without any risk of contracting the new coronavirus;
2. All post offices, processing centers and transport vehicles in china are disinfected on a regular basis and medical checkups provided to postal workers;
3. Some airlines have suspended flights to mainland China, as a result, China Post will temporarily store affected airmail and surface transit mail and only provide transportation to destination countries once the affected transportation options are available. Delays should therefore be expected during this period in transportation and delivery of transit mail.

In addition, we wish to encourage postal workers, especially those that are working in sorting centers, to wear protective clothing such as masks and gloves to help limit the spread of such diseases although according to the World Health Organization using a mask and implicitly gloves alone is not guaranteed to stop infections.

**Yes. Respiratory viruses can be passed by shaking hands and touching your eyes, nose and mouth.**

Greet people with a wave, a nod or a bow instead.

**To prevent COVID-19 it is safest to avoid physical contact when greeting.**  
Safe greetings include a wave, a nod, or a bow.

**No. Regularly washing your bare hands offers more protection against catching COVID-19 than wearing rubber gloves.**

You can still pick up COVID-19 contamination on rubber gloves. If you then touch your face, the contamination goes from your glove to your face and can infect you.

**Should I avoid shaking hands because of the new coronavirus?**



**How should I greet another person to avoid catching the new coronavirus?**



**Is wearing rubber gloves while out in public effective in preventing the new coronavirus infection?**

